



**Scott Kirby**  
Chief Executive Officer

November 7, 2020

President-elect Joseph R. Biden Jr. & Vice President-elect Kamala D. Harris  
Office of the Presidential Transition  
1401 Constitution Ave NW  
Washington, D.C. 20230

Dear President-elect Biden and Vice President-elect Harris:

On behalf of United Airlines, I extend my congratulations to you on your historic victory. I wish you and your incoming administration the greatest success in addressing our nation's vital needs.

While there will always be differences in any country as large and diverse as the United States, I continue to believe that there is far more that unites us than divides us. At United, a proud American company that represents the United States around the globe, we focus on our shared purpose of connecting people and uniting the world.

Over the last several days, you have spoken about the importance of uniting the country and working together to restore public health, revitalize the economy, and promote sustainable growth. At United, we could not agree more.

Guided by science and the best medical minds, we are focused on ensuring that our customers and employees are safe and healthy throughout their journey, especially amid the pandemic. We have taken the lead in conducting rapid testing pilots, requiring mask usage, and implementing state-of-the-art cleaning practices. And when a COVID-19 vaccine is deemed safe and effective by the scientific and medical community, United will be ready to support delivery throughout the country and around the world.

We are also focused on ensuring that our workforce – from the boardroom to the frontlines – represents the diverse communities we serve and the American people more broadly. We want our entire workforce, network of vendors, small business partners, and the vast travel industry to return to work as safely and as quickly as possible. And we are committed to operating the most sustainable airline in the world.

Over the next four years, I am sure there will be both significant challenges and exciting opportunities we can tackle together. As you prepare to begin your term, please know that I stand ready to work with you, your administration, and Congressional leaders in support of our nation, our economy, and our environment.

Sincerely,

Scott Kirby

A STAR ALLIANCE MEMBER 