

This can't be anything other than an extremely difficult time for us all. First, we have the safety of ourselves and our families to worry through. Then, because we are one of the most negatively affected areas of commerce, we have our work and our Company to concern us. In addition we have our recent reorganization and all those stresses. An easy time it isn't, nor can we predict early relief. What Peter Kern and I are enormously impressed with is the work of the dedicated teams that are working truly tirelessly to solve the day to day issues. You are a magnificent bunch and all of us are grateful for your work. We're challenged now and increasingly by the shutting down of schools and local services which makes our work much harder. And the work is necessary with our customers and partners, all of whom have their own challenges – it is a singular truth that we are all in this together and together we'll have to work through each day dependent upon each others care and good will. Of course we'll come out of this, and like any real crisis, we will be the better for it because of what we've learned and mastered in the process. In the meantime, I hope you know you have the hard rock support of all of us – the Leadership Team, Peter and me. (