

A Message from Doug Parker to Employees on U.S. Executive Order

1/30/2017

Dear Team Members,

Over the weekend, American was notified that per a Presidential Executive Order, nationals of seven countries — Iran, Iraq, Sudan, Somalia, Syria, Yemen and Libya — will be prohibited from entering the United States for at least 90 days.

As a global airline, we recognize that these orders place difficult operating conditions on some of our team members. Colleagues across the country have been working closely with government officials to interpret and apply the order. Crews, Reservations agents and airport teams have witnessed turmoil in our airports that shows how divisive this order can be. However, it is the current law of the U.S., and so long as that is the case, we must comply. We are doing everything we can to care for any affected customers and team members and treat them with the utmost respect.

As a global employer, however, this Executive Order does not affect the values that this company is built upon — those of diversity, inclusiveness and tolerance. At a time when the world is watching, our industry affords us a unique opportunity to show firsthand what true compassion and kindness look like. Treating each other with respect and dignity does not belong to a political party and transcends any law.

Be it with your colleagues or customers, please continue to work with the same open-mindedness, mutual respect and appreciation of diversity that defines — and always will define — American Airlines.