

# RESTITUTION NOTICE

## To Customers of Smart Apartments LLC

This notice applies to those Smart Apartments customers (“Affected Consumers”) who booked and reserved accommodations for a period of less than 30 days in units operated and maintained by Smart Apartments in New York City, from May 1, 2011 to November 18, 2013.

Restitution is being afforded to certain Affected Consumers pursuant to the Consent Judgment, so ordered by New York Supreme Court, in *City of New York v. Smart Apartments LLC, et al.*, New York County Index No. 402255/12.

Affected Consumers may request a refund of (1) un-refunded security deposits paid Smart Apartments from May 1, 2011 to November 18, 2013, to which they remain entitled under the terms of their agreement with Smart Apartments, and/or (2) all un-refunded rental payments made to Smart Apartments by those customers from May 1, 2011 to the November 18, 2013, for accommodations where the Affected Consumer left the accommodation before the end of the reserved period, for those days not spent in the accommodation, and for which they are lawfully entitled to a refund.

Affected Consumers who believe they are entitled to a refund in accordance with this Notice must apply by e-mail, fax, or regular mail. By regular mail to: Mayors’ Office of Special Enforcement, Attention: Richard Hartzman, 1 Centre Street, Room 1012N, New York, New York 10007. By e-mail to [rhartzman@cityhall.nyc.com](mailto:rhartzman@cityhall.nyc.com). By fax to (212) 778-6834.

All requests for restitution are subject to verification. Please submit all documentation regarding your situation, including reservation and booking documents, contracts, e-mails and other correspondence, requests for refunds and responses.

If the request is approved in whole or part, the Affected Consumer will be required to sign a release against any further claims against Smart Apartments.

**ALL REQUESTS FOR RESTITUTION MUST BE SUBMITTED NO LATER THAN  
MAY 19, 2014**